



Brooke Heyman, ARNP, PMHNP-BC
1417 NW 54th St, Ste 460, Seattle, WA 98107
P: 206-531-0499 // F: 206-267-0984

Welcome to Brooke Heyman Integrative Psychiatry. Thank you for trusting us to be a part of your journey! Please review the information below and don't hesitate to reach out to us with any questions or concerns.

Before Your First Visit

(1) **Create an Onpatient Portal Account:** After you have scheduled your first appointment, you will receive an email invitation to connect to Onpatient, our EHR-integrated secure patient portal. Creating an Onpatient account is required in order to review and sign required consent forms prior to the first visit. Please accept the email invite, create a password, and log in to your account to activate it within 24 hours of receiving the email invite, as the invitation link will expire after 24 hours. If you do not receive an email invite, first check your junk mail or spam folder. If you cannot find the email or need the link resent, please contact us.

(2) **Online Check-In and New Client Registration:** Please login to your Onpatient account (visit www.onpatient.com and enter your email and created password). The portal will open to the "Appointments" page, where you will see your upcoming appointment listed. Click the gray "Check In" button and complete the following at least 72 hours prior to your first appointment in order to confirm the appointment:

- **Review Your Profile Information:** Verify that your personal information, including contact information, insurance information, and payment information is accurate and up to date in our system. You can make any needed corrections or enter in missing information here.
- **New Client Questionnaire:** Please complete the "New Client Questionnaire" section to the best of your ability.
- **Consent Forms:** Please review and electronically sign the Practices Policies & Disclosure Statement, Credit Card Authorization Form, and HIPAA Data Use Agreement. Prior to the first visit, it is important that you understand these documents and my practice policies. You can visit this appointment page at anytime to view or print these forms.